

## COVID-19 Information Sheet – Northern Territory (NT)

*Disclaimer: The information below should not be considered an exhaustive list and service delivery may change. Please contact organisations and services directly for the most up to date information and to enquire further about eligibility. Red Cross does not determine eligibility for the third party services listed.*

### Australian Government Updates

**Economic support:** For information on the Australian Government's economic response to the coronavirus visit the [Treasury webpage](#).

In addition to the financial support available through Australian Red Cross, people in Australia living on temporary visas may be eligible for additional support through state government funds, tertiary education institutions, or other community organisations.

**Emergency relief:** Information on [emergency relief assistance](#) or support available for those affected by coronavirus is available on the [Department of Social Services \(DSS\) website](#).

The website also contains detailed information on Covid-19 economic support measures including [economic support payments](#) and [special benefits payments](#).

A list of DSS funded emergency relief providers is below.

**Health support:** With the relaxing of restrictions, and opening of state and some international borders, Australian governments are encouraging everyone to remain COVID safe. [The Department of Health website](#) reports on the latest case numbers across the country, provides official medical advice and information for the treatment of COVID-19. Some practical tips to keep yourself and others safe includes:

#### Physical distancing

- When and where possible, remain 1.5 metres away from other people.
- Avoid physical greetings such as handshaking, hugs and kisses.
- Take extra care if you are using [public transport](#).
- Avoid crowds and large public gatherings.
- Wear a mask when in public.

#### Workplaces & schools

- Follow the recommended government [health and hygiene advice](#).
- Avoid non-essential face to face meetings.
- Provide alcohol-based hand rub for all staff.
- Eat lunch at your desk or outside rather than in the lunchroom.
- Regularly clean and disinfect surfaces that many people touch
- Open windows or adjust air conditioning for more ventilation
- Stay at home if you are feeling unwell.

**Working in Australia:** All workers in Australia have the same rights and protections, regardless of citizenship or visa status. Your employer must comply with Australian workplace and immigration laws, including their obligation to:

- Pay you the correct pay rate for all time worked
- Provide a safe workplace.
- For information on [working](#) in Australia visit the [Home Affairs website](#).

The [Fair Work Ombudsman](#) provides education, assistance, advice and guidance to employers and employees, and can inquire into and investigate breaches of the Fair Work Act.

Additionally, the Australian Red Cross' [Support for Trafficked People Program](#) provides assistance for people who have experienced forced labour, human trafficking, labour exploitation and forced marriage. For more information, [visit the website here](#).

## DSS emergency relief providers

### Darwin

- The Salvation Army (08) 8945 1947
- [The Gathering](#) – Baptist Community Support Service (08) 8988 1177
  - Emergency Food Relief
- St Vincent De Paul Society (08) 8948 8100
- [Somerville](#) Community Services (08) 8920 4100
  - Housing support, financial counselling
- Northern Territory AIDS & Hepatitis Council (08) 8944 7777
- [Multicultural Council of the NT](#) (08) 8945 9122
- Mission Australia NT 1300 883 067
- Dawn House (08) 8945 1388
  - Women's Support Service
- CatholicCare NT (08) 8944 2000
- Anglicare NT (08) 8985 0000

### Alice Springs

- [WOSSCA](#) Women's Support Service (08) 8952 6075
- The Salvation Army (08) 8951 0200
- [The Gathering](#) – Baptist Community Support Service (08) 8988 1177
  - Emergency Food Relief
- St Vincent De Paul Society (08) 8948 8100
- [Somerville](#) Community Services 0439 645 582
  - Housing support, financial counselling
- Northern Territory AIDS & Hepatitis Council (08) 8953 3172
- MCSCA - support for refugees and migrants (08) 8952 8776
- Mission Australia NT 1300 883 067
- Lutheran Community Care (08) 8269 9333
  - Counselling, financial support, housing support
- CatholicCare NT (08) 8958 2400
- Anglicare NT (08) 8985 0000

### Katherine

- [WOSSCA](#) Women's Support Service (08) 8952 6075
- The Salvation Army (08) 8951 0200
- [The Gathering](#) – Baptist Community Support Service (08) 8988 1177
  - Emergency Food Relief

- St Vincent De Paul Society (08) 8948 8100
- [Somerville](#) Community Services 0439 645 582
  - Housing support, financial counselling
- Northern Territory AIDS & Hepatitis Council (08) 8953 3172
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